

## General Boarding Information and Policies

We strive to provide a safe, fun and stimulating social environment for your pet. To ensure the safety and health of all dogs we require all dogs and guardians to comply with the following policies:

### General Policies:

- All dogs must be at least 16 weeks old and have completed their 4<sup>th</sup> round of puppy shots.
- All dogs 7 months or older must be spayed or neutered.
- All dogs must be Heartworm negative and up-to-date with their vaccinations. Guardians must submit written proof of Rabies, DHLPP (Distemper) and Bordetella (Kennel Cough) vaccinations from their veterinarians. The Bordetella vaccination requires 2 boosters annually.
- All dogs must be free of fleas and on a monthly flea prevention program such as Frontline Plus. All dogs will be checked for fleas and, if they are found, Frontline will be administered at the guardian's expense.
- No one will be allowed to pick up your dog(s) unless he/she is listed in your dog's profile. A signature and proof of ID will be required by anyone picking up your dog.
- All dogs must be in good health. Guardians will certify that their dogs(s) are in good health and have not been ill with a communicable condition in the last 30 days. If the dog has had a communicable condition within the last 30 days, we will require veterinarian certification of health before the dog will be admitted or re-admitted. Upon admission, all dogs must be free from any condition which could potentially jeopardize other dogs.
- All dogs must be knowingly non-aggressive and not food or toy protective. Guardians will certify that their dog has not harmed or shown any aggressive or threatening behavior toward any person or dog(s). Please remember that your dog will be spending time with other dogs and the safety and health of all dogs is our main concern.
- All dogs must have a complete, up-to-date and approved application on file prior to your appointment.

### Pick-Up and Drop-off Hours:

Monday – Friday: 10am – 6pm

Saturday: 10am – 5pm

Sunday: 2pm only

- Dogs who are not picked up by noon (Monday – Saturday) will be charged an additional half day boarding fee per dog.

### Cancellation Policy:

Cancellations must be received at least 24 hours in advance. Any cancellation received in less than 24 hours will incur a \$25 cancellation fee. Holiday cancellations must be received at least 7 days in advance, otherwise you will be charged for half of your stay (5 days minimum). Exceptions will be made if we have a waiting list and another dog is able to take your space.



**Boarding Agreement**

I, \_\_\_\_\_, hereby certify that my dog(s) is/are in good health, on monthly flea prevention and has/have not been ill with any communicable condition in the last 30 days. I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior toward any person(s) or any other dog(s). I have read and understood the following:

\_\_\_\_\_ 1. I understand that I am solely responsible for any harm or damage caused by my dog(s) to person(s) or property of the owners, employees, licensees, invitees of Adkins Pet Center, or any other pet(s) housed or visiting Adkins Pet Center while my dog(s) is/are at Adkins Pet Center.

\_\_\_\_\_ 2. I further understand and agree that in admitting my dog(s) to Adkins Pet Center, the staff has relied on my representation that my dog(s) is/are in good health and has/have not harmed or shown aggressive or threatening behavior towards any person(s) or any other dog(s).

\_\_\_\_\_ 3. I further understand and agree that Adkins Pet Center, their staff and volunteers will not be liable for any problems which develop, provided reasonable care and precautions are followed, and I hereby release and discharge them of any and all damages, liability and/or causes of action of any kind of accident, damage or injury whatsoever arising from my dog(s) attendance and participation in play activities.

\_\_\_\_\_ 4. I further understand, consent and agree that any problem or injury that develops with my dog(s) while under the control of Adkins Pet Center will be treated by my own veterinarian. In the event my own veterinarian is not available or is too far away, I agree to let the veterinarians and staff of Lincolnton Animal Hospital treat my dog(s), or in the case of emergency, Veterinary Emergency Clinic of Gastonia. I agree to assume full financial responsibility for any and all expenses involved in such treatment.

\_\_\_\_\_ 5. I recognize that there are inherent risks of illness or injury when dealing with animals. Such risks include, but are not limited to, problems resulting from rough play and Kennel Cough.

\_\_\_\_\_ 6. I am aware that my dog will interact with other dogs while staying at Adkins Pet Center.

\_\_\_\_\_ 7. **\*\*I have initialed each statement above to acknowledge my understanding and acceptance.\*\***

I certify that I have read, understood and agree with the policies of Adkins Pet Center as set forth on the preceding pages and that I have read, understood and agree with the conditions and statements of this agreement.

Guardian Name: \_\_\_\_\_ Date: \_\_\_\_\_

Guardian Signature: \_\_\_\_\_

Dog(s) Name: \_\_\_\_\_



Name of Guardian: \_\_\_\_\_

Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Name of Pet: \_\_\_\_\_ Age: \_\_\_\_\_ Breed: \_\_\_\_\_

Color/Markings: \_\_\_\_\_ Gender: M / F Spayed: Y / N

Medication: Yes / No (If yes, please explain): \_\_\_\_\_

Food/Feedings: \_\_\_\_\_

Veterinarian Info:

Name: \_\_\_\_\_

Address/Phone: \_\_\_\_\_

Emergency Contact Info:

Name: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

How did you hear about us?

Newspaper Ad: \_\_\_\_\_ Friend: \_\_\_\_\_ Drive By: \_\_\_\_\_ Vet: \_\_\_\_\_ Other: \_\_\_\_\_

If other, please explain: \_\_\_\_\_

Additional Comments:

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1. Do you have any knowledge of your dog's past history? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
2. Are there any kinds of people/animals/items/noises your dog automatically fears or dislikes? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
3. How does your dog react to strangers coming into your home or yard? \_\_\_\_\_
4. Has your dog ever growled at or bitten someone? \_\_\_\_\_  
Has he/she ever growled at or bitten someone who has taken his/her food/toys away from him/her? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
5. Are there other animals in your household? \_\_\_\_\_  
If yes, please list type, sex & age of each: \_\_\_\_\_  
How does your dog get along with the other resident animals? \_\_\_\_\_
6. Does your dog like children? \_\_\_\_\_ How does your dog behave around children? \_\_\_\_\_
7. Does your dog play with other dogs? \_\_\_\_\_ Has your dog ever shared his/her toys with other animals? \_\_\_\_\_  
Do we have your permission to allow your dog to play with other dogs? \_\_\_\_\_
8. Does your dog enjoy toys/games? \_\_\_\_\_ What kinds? \_\_\_\_\_
9. Does your dog like water? \_\_\_\_\_ Is playing in a pool a problem for your dog? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
10. Does your dog have a problem with fleas? \_\_\_\_\_ Allergies? \_\_\_\_\_  
Does your dog have physical limits/restrictions? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
11. Does your dog have any sensitive areas on his/her body? \_\_\_\_\_ Any favorite petting spots? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
12. Does your dog have problems in any of the following areas?  
Houstraining \_\_\_\_\_ Barking \_\_\_\_\_ Digging \_\_\_\_\_ Jumping \_\_\_\_\_ Fence Climbing \_\_\_\_\_ Other \_\_\_\_\_  
Does your dog show any destructive behaviors when you are not at home? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
13. Does your dog know any general commands? \_\_\_\_\_ Bathroom commands? \_\_\_\_\_  
If yes, please explain: \_\_\_\_\_
14. Rate your dog's energy level with "1" being very mellow and "10" being very high: \_\_\_\_\_